

**NEWS RELEASE** 

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MILWAUKIE CENTER RECEIVES AGE-FRIENDLY CERTIFICATION FROM ELDERS IN ACTION

**Clackamas County, OR** – North Clackamas Parks & Recreation District's Milwaukie Center has just received an Age-Friendly Certification from Elders in Action, a leading non-profit advocacy group in the region for aging and

senior-related issues.

The certification confirms that the Milwaukie Center ranks among the best age-friendly community centers in the region. To become a certified age-friendly facility, Elders in Action sends out "secret shoppers" over several months to evaluate the facility. The Milwaukie Center was evaluated in a variety of ways to earn this designation including: How the facility accommodates people of all abilities; printed materials and electronic materials with a special emphasis on the website; and customer service by both paid and volunteer staff. The Milwaukie Center

received a rating of 4.5 out of 5 stars.

"Being designated as an age-friendly business is very important as it helps to confirm the dedication staff has in making the Milwaukie Center a welcoming facility to the community," said Marty Hanley, NCPRD Senior Services Supervisor. "Our volunteers and staff strive to treat each individual patron with value and respect, and their

commitment shows in this new certification."

Comments from the report include: "One of the best facilities for a senior population." "The staff and volunteers create a nice atmosphere with their wonderful attitudes." "The Milwaukie Center is an asset to the community with a wide variety of useful and attractive programs and great meals." "Pleasant, friendly web pages act as a great resource."

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**North Clackamas Parks and Recreation District** is a service district of Clackamas County dedicated to providing exceptional parks and recreation programs, facilities and services. Voters approved the formation of the District



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in 1990 because they saw the need for greater parks and recreation services in the north end of the county. The District – which serves more than 116,000 residents in a 36-square mile area – includes the cities of Happy Valley, Milwaukie, a portion of the City of Damascus, and a large area of unincorporated Clackamas County. It includes more than 38 parks, 25 natural areas, 15 miles of trails including the 6-mile Trolley Trail, Mount Talbert Nature Park and three facilities: Hood View Sports Complex, the Milwaukie Center and the North Clackamas Aquatic Park. NCPRD's mission: To enrich community vitality and promote healthy living through parks and recreation.