



ANNUAL REPORT  
**2019-2020**



## Letter from the Director

### **The past fiscal year was unlike any other.**

The COVID-19 pandemic forced us all to adapt and find new ways to maintain our active, healthy and connected lives. And though the year transformed the ways we interact with our surroundings and one another, the strength and resiliency of our community allowed many of the most important things to stay the same.

At NCPRD, we worked tirelessly to adapt to the evolving situation so that we could continue providing services that improve our residents' quality of life—a mission that has become all the more important during these difficult times.

NCPRD staff quickly instituted significant safety measures to ensure all in-person District programs complied with local and national guidelines and directives. We also unveiled a series of free virtual recreation workshops to give residents more opportunities to stay active and healthy from the safety of their homes. The Meals on Wheels Program, a critical service for our residents, continued without any interruption and successfully handled a 39 percent increase in meal requests.

This past fiscal year also reinforced the importance of the District's parks and green spaces. During this time of stay-at-home orders and social distancing, the relief provided by simple things like a walk in the park proved to be more important than ever for our collective physical and mental health.

In addition to pandemic-related service adjustments, NCPRD had other important accomplishments during the past fiscal year. In February 2020, we reached a settlement agreement with Happy Valley to resolve a long-standing legal matter. Happy Valley's withdrawal from the District provides an opportunity to focus on exciting new and ongoing projects that benefit our residents.

Additionally, several key projects saw significant progress during the last fiscal year. Following a robust public outreach process, a master plan for the Concord Property in Oak Grove was completed in January 2021. This plan transforms the Concord Property into a district-wide facility including a new community center, park and library. We also partnered with Oak Lodge Water Services District to complete the 5.8-acre nature park and trail at the Boardman Wetlands in Jennings Lodge featuring a nature play area, a scenic boardwalk, restored wetland habitat and outdoor learning areas.

These are just a few of the ways that NCPRD continues to maintain the meaningful connections, both to nature and each other, that make north Clackamas County such a vibrant place to live. If there are additional ways that we can serve our community, and help to improve your quality of life during these unprecedented times, please don't hesitate to let us know.

We thank you for your continued support and offer our warmest regards to you and your family.

---

**Laura Zentner**

Director of Business and Community Services, NCPRD



## North Clackamas Parks and Recreation District

150 Beaver Creek Road  
Oregon City, OR 97045  
ncprd.com  
info@ncprd.com  
(503) 742-4348



## TABLE of CONTENTS

<b>OVERVIEW</b>	<b>6</b>
<b>PANDEMIC SUPPORT</b>	<b>13</b>
<b>FEATURED PROJECTS</b>	<b>17</b>
<b>NCPRD FEATURED STAFF STORY</b>	<b>19</b>
<b>PROGRAMS &amp; INITIATIVES</b>	<b>22</b>
PARKS, TRAILS & NATURAL AREAS	23
NORTH CLACKAMAS AQUATIC PARK	25
RECREATION & SPORTS	27
OLDER ADULT SERVICES	29
SPECIAL EVENTS	31
VOLUNTEERS	33
<b>2019-2020 FINANCIALS</b>	<b>36</b>



# NCPRD OVERVIEW





## SUPPORTING A VIBRANT COMMUNITY SINCE 1990

North Clackamas Parks & Recreation District (NCPRD) is dedicated to providing exceptional parks, recreation programs and services that support a healthy, vibrant community, and increase resident quality of life. NCPRD’s services strengthen the region by providing connections to nature and one another—connections that have become especially valuable during an unprecedented global pandemic.

Voters approved the formation of NCPRD in 1990 to fulfill the need for greater parks and recreation services in north Clackamas County. NCPRD is the second largest parks district in Oregon by population, serving more than 105,000 residents in a 27-square mile area, including the City of Milwaukie and a large area of unincorporated Clackamas County.

NCPRD protects and maintains parks, trails and natural areas in the District—including the six-mile Trolley Trail and North Clackamas Park—and operates the following community facilities: North Clackamas Aquatic Park, Milwaukie Center and Hood View Park. Additionally, NCPRD owns three former elementary school buildings and properties, including Concord, Wichita and Clackamas. These properties are being considered for redevelopment as future parks and recreation centers, with the Concord Property already moving forward.

NCPRD is a service district of Clackamas County and a division within the Business and Community Services (BCS) Department.

# MISSION

*To enrich community vitality and promote healthy living through parks and recreation.*

## Department Leaders



**Laura Zentner**  
Director of Business and Community Services



**Kandi Ho**  
NCPRD Acting Director

## Board of Directors, 2019–2020

The Board of County Commissioners serves as NCPRD’s Board of Directors.\*



Left to right:

**Ken Humberston**, Commissioner

**Martha Schrader**, Commissioner

**Paul Savas**, Commissioner

**Sonya Fischer**, Commissioner

**Jim Bernard**, Chair

An eleven-member board of appointed volunteer residents makes up the District Advisory Board, which provides recommendations to the NCPRD Board of Directors.

\*Listed commissioners are from the 2019-2020 fiscal year when the work in this report occurred. This list does not reflect recent changes to the Board.



# 2019–2020 BY THE NUMBERS

## So many places to play

**37** playgrounds   **26** sports courts   **21** sport fields

**159** picnic areas and **13** shelters



## Our community, our team

**1,670** volunteers   **34** full-time employees   **45** equivalent part-time employees

## Safe connections to nature and one another

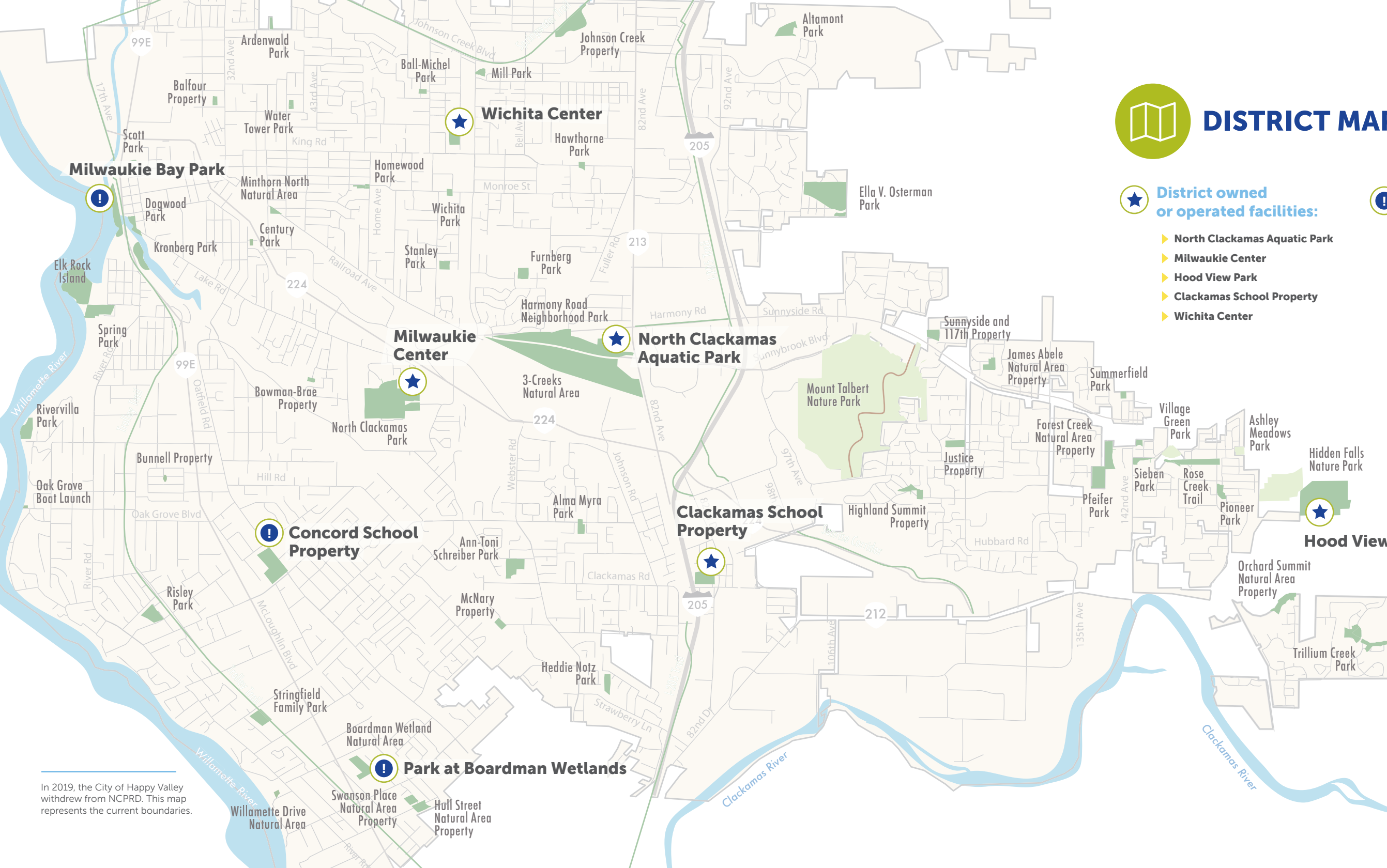
**42** developed parks, trails and natural areas   **10** miles of trails



### Happy Valley update

In February 2020, a settlement agreement was reached allowing Happy Valley to withdraw from the District, effective July 1, 2020. The parks listed below, including six miles of trails, were operated and maintained by NCPRD up until April 2020, and Mount Talbert continued to be maintained through the end of the 2019–2020 fiscal year. These properties and assets have officially been transferred to the City of Happy Valley:

- Hidden Falls Nature Park
- Ashley Meadows Park
- Southern Lites Park
- Village Green Park
- Mount Talbert Nature Park (select parcels only)



## DISTRICT MAP



### District owned or operated facilities:

- ▶ North Clackamas Aquatic Park
- ▶ Milwaukie Center
- ▶ Hood View Park
- ▶ Clackamas School Property
- ▶ Wichita Center



### New projects:

- ▶ Concord School Property (see page 17)
- ▶ Milwaukie Bay Park (see page 17)
- ▶ Park at Boardman Wetlands (see page 18)

## LEGEND

- District owned or operated facilities
- New projects
- NCPRD owned and/or managed sites
- Non-NCPRD owned and/or managed sites
- NCPRD boundary
- Existing multi-use trail
- Existing pedestrian trail

In 2019, the City of Happy Valley withdrew from NCPRD. This map represents the current boundaries.



## PANDEMIC SUPPORT: STAYING ACTIVE, HEALTHY AND CONNECTED

NCPRD has always been committed to fostering a united community, healthy lifestyles, and vital connections to natural environments. This commitment has never been more important than during the COVID-19 pandemic. Despite the unprecedented nature of this crisis, NCPRD's committed and resilient staff and volunteers have adapted with changing events to continue providing invaluable support and services to the community. Through it all, NCPRD has found ways to modify traditional services while discovering new ways to enrich the lives of our neighbors, improve their well-being, and maintain a connected and engaged community.



## Park and Trail Maintenance

Access to ample green spaces and outdoor recreation is critical to the mental and physical well-being of our community. During COVID-19, NCPRD's commitment to providing this access has become more important than ever. The COVID-19 crisis brought a surge in park and trail use, with residents flocking outdoors for walking, hiking, bicycling and connecting to nature. NCPRD staff rose to the occasion by increasing services to ensure clean parks and introducing signage and protocols to uphold public health and safety.



## Enhanced Safety Protocols

The safety of staff and residents has been our top priority throughout this pandemic. NCPRD made important changes leading up to in-person programs to ensure participants of in-demand recreation and social services received safe and enriching experiences. Based on guidelines from the Centers for Disease Control and Prevention, the American Camp Association and Oregon Health Authority, these enhanced safety protocols included temperature checks, screening questions, increased routine sanitization, social distancing and required face coverings.



## New Virtual Offerings

Many of our vulnerable community members have not been able to participate in NCPRD's in-person programs during the pandemic. To continue supporting them when they needed it the most, NCPRD launched a series of free virtual recreation and fitness workshops, leading up to the introduction of regular virtual programs, to ensure residents could stay active and connected from the safety of their homes. The transition to virtual fitness and enrichment programs included training staff and instructors on video conferencing platforms, investing in technology for video production, and adapting classes for remote participation. Additionally, NCPRD launched a Virtual Rec Center that offers a variety of stay-at-home resources to keep families active and entertained.



## Meals on Wheels

With many older adults and vulnerable residents sheltered in place during the pandemic, NCPRD's Meals on Wheels program saw a 39 percent increase in requested meals. Our dedicated staff and volunteer drivers didn't skip a beat and never missed a delivery by nimbly increasing capacity and introducing a variety of safety precautions.





Photo: Meals on Wheels food delivery pre-COVID-19.



**PANDEMIC SUPPORT:  
FIGHTING SENIOR HUNGER,  
ONE MEAL AT A TIME**

For the last 40 years, the Milwaukie Center’s Nutrition Program has administered Meals on Wheels to provide nutritious meals to older adults and people with disabilities in north Clackamas County. These meals are made fresh daily and delivered to homes by dedicated volunteers, providing both nutrition and human connection to the most vulnerable members of our community. For many, the Meals on Wheels delivery is the only human contact they have each day.

While the COVID-19 crisis greatly increased the number of homebound seniors in our community, the Meals on Wheels program rose to the occasion. The Milwaukie Center’s Nutrition Program focused its efforts entirely on Meals on Wheels to ensure no meal was missed. NCPRD’s staff and a team of generous volunteers adapted to the new reality by introducing safe, tightly-regulated operations and increasing meal preparation and delivery from 180 to 250 meals a day.

*We extend our heartfelt gratitude to the volunteers and community partners who kept this vital program running during the COVID-19 crisis. Our committed volunteers kept pace with an unprecedented increase in demand, while our community partners provided generous donations to help the program overcome a decrease in previous funding opportunities.*



**58,482**

meals carefully prepared and delivered



**520**

homebound residents able to continue sheltering in place



**39%**

meal increase during the pandemic



**800**

volunteers powered the program

## THE REALIZATION OF A COMMUNITY VISION

### Oak Lodge and Gladstone Community Project



By transforming the Concord Property into a new community center, park and library, the Oak Lodge and Gladstone Community Project will revitalize a historic property that once served at the heart of the Oak Lodge community. Hearing from over 1,050 community members, the project team leveraged community task force input, focus groups, public open houses and a public opinion survey to craft a shared vision for the site that reflects community values while incorporating library, recreation and open space needs.

## COMMUNITY-GUIDED PARK DESIGN

### Milwaukie Bay Park



NCPRD launched into the foundational work of assembling the park's preconstruction team and working with the City of Milwaukie, as well as regional, state and other partners, to determine funding sources for park construction. The final design to develop approximately 3.5 acres at the waterfront Milwaukie Bay Park includes a children's play area, interactive water feature, social gathering areas, art, reconstruction of the Trolley Trail through the park, pedestrian pathways, and more. Shaped by the input of over 1,300 District residents, the park design offers a valuable amenity for the entire District.



## HEALTHY HABITATS, HEALTHY COMMUNITY

### Park at Boardman Wetlands

The new 5.8-acre park and trail in Jennings Lodge is part of the Boardman Wetlands. Park features include a nature play area, outdoor educational areas and a scenic boardwalk trail loop. In addition to the conservation and enhancement of vital green space and wetland habitat, this project fosters recreational activities for all ages, opportunities to connect with nature, and access to observe the diverse ecology of wetland habitats. This park was developed in partnership with Oak Lodge Water Services District, with additional financial support provided by grants from Metro, and Oregon Parks and Recreation Department.



**John Reese,**  
NCPRD Recreation Leader

## NCPRD FEATURED STAFF STORY

# FOSTERING A CONNECTED AND INCLUSIVE COMMUNITY

For more than 15 years, NCPRD Recreation Leader John Reese has devoted his professional life to making his community a healthier, more socially connected and inclusive place to live. As the father of three adult children, two of whom have special needs, John has long been inspired to create opportunities and programs that ensure all children in the community can receive the lifelong benefits and lessons provided by organized sports.

In 2011, John originated the Shooting Stars basketball program for the Putnam Youth Basketball League, a program that has been run by NCPRD since 2018. By carefully tailoring the Shooting Stars program with special needs children in mind, John was able to provide an opportunity for these children to participate in a basketball league, for the first time, with their needs at the forefront.

"It's my goal to provide opportunities to individuals in our community who don't otherwise get those opportunities," said John. "Our community has always done a wonderful job providing education and social connections to my children with special needs, so my work at NCPRD is my way of giving back to make sure that all children and young adults receive the social, physical and educational benefits that sports can offer. We really want to give them something to call their own."

## INNOVATING NEW WAYS TO SUPPORT NORTH CLACKAMAS

John joined NCPRD in 2014 as a way to continue his commitment to building a healthier, more inclusive community. As NCPRD's Recreation Leader, John has been instrumental in helping the community adjust to the COVID-19 pandemic.

In addition to helping to innovate NCPRD's first ever online sports programming, including basketball and physical fitness programs, John has maintained a focus on the special needs members of our community, many of whom rely on NCPRD's sports and recreation programs for social interaction and physical activity.

"NCPRD provides so many important outlets for our community, including social interactions and ways to connect," said John. "When the pandemic hit, everyone was immediately seeking normalcy and ways to maintain their physical fitness and connection to each other. Luckily, we were able to keep things rolling, shift to online programming and provide outlets for those missing that social outlet in their lives. This connection that we provide is so important, especially for the special needs individuals who can be overlooked."



**“**  
*It's my goal to provide opportunities to individuals in our community who don't otherwise get those opportunities.”*

**—John Reese,**  
NCPRD Recreation Leader



2019–2020

# PROGRAMS & INITIATIVES





## PARKS, TRAILS & NATURAL AREAS

Our community's use of the parks and natural areas of North Clackamas increased significantly during the 2020 pandemic, requiring NCPRD staff to expand maintenance efforts to keep up with heightened demand. Even in the face of unprecedented circumstances, NCPRD staff and volunteers remain more committed than ever to protect, restore and maintain these 300+ acres of parks and natural areas to ensure that all residents have the opportunity to connect with nature, and enjoy the enhanced mental and physical well-being that this connection can bring.



**127 tons**  
of trash removed from parks  
and open spaces



**37**  
playground inspections



**2,554**  
hours of natural area  
maintenance



**1,774**  
hours of trail maintenance



**4,000**  
native trees and  
shrubs planted



**11**  
volunteer events



- ▶ Renewed engineered wood fall protection at **14 playgrounds**.
- ▶ Built a soft-surface trail and overlook at **Kronberg Park**.
- ▶ Built a soft-surface trail in **North Clackamas Park** with connections to nearby trails and overlooks.
- ▶ Planted over **1,000** native plants and controlled invasive species at Mount Talbert Nature Park, as part of a WES River Health Stewardship Grant.
- ▶ Received grant awards from US Forest Service, Water Environment Services and Oregon Watershed Enhancement Board (in partnership with North Clackamas Watershed Council) totaling just under **\$75,000**.



## NORTH CLACKAMAS AQUATIC PARK

Under usual circumstances, North Clackamas Aquatic Park serves as our community's headquarters for water-based fun, fitness and education. The Aquatic Park features the area's largest wave pool, water slides, interactive fountains, traditional lap and diving pools, a 29-ft. rock climbing wall and more.



### COVID-19 Update

The Aquatic Park operated normally up until the start of the pandemic, after which it temporarily closed. These numbers reflect pre-pandemic program participation.



**146,279**  
total visitors



**52,978**  
Big Surf! Open Swim participants



**9**  
swim meets



**3,611**  
swim lesson participants



**67,364**  
health and safety program participants



- ▶ Introduced **two additional swim-lesson levels** (8 & 9) for teens and young adults that include development paths to the lifeguard training program.
- ▶ Received a **50 percent matching security grant** from Special Districts Association of Oregon (SDAO) for a new security camera system with **26 networked cameras**.
- ▶ Refreshed and brightened the Aquatic Park's pool-area interior and locker rooms with **new paint and a window graphic**.
- ▶ Replaced the Aquatic Park lockers to **increase storage capacity** for patrons.



## RECREATION & SPORTS

NCPRD provides residents of all ages with opportunities to stay active and discover new interests. From enrichment and fitness classes to outdoor adventures and sports, our goal has always been to improve the quality of life for residents through inclusive and engaging recreation programs. Even during the pandemic, we adapted and discovered new ways to safely bring recreation and fitness to the community.



### COVID-19 Update

Programs operated normally leading up to the pandemic. After the pandemic hit, all in-person programs were canceled and select virtual workshops were introduced. These numbers primarily reflect pre-pandemic program participation, plus the virtual workshops that were introduced later.



**14,362**  
total recreation and sports  
program participants



**171**  
adult program offerings



**118**  
youth program  
offerings



**959**  
RecMobile participants  
across 68 park visits



**724**  
summer camp  
participants



**4,376**  
sports league and  
tournament participants



- ▶ Increased RecMobile participation by **20 percent**, with **959 children** enjoying games, crafts and active play.
- ▶ Enrolled **1,733 players** in the NCPRD Hooper Basketball League (Kindergarten–Grade 12), representing the second-highest enrollment ever.
- ▶ Launched **12 free virtual fitness workshops and trainings** with **180 registrants**.
- ▶ Partnered with Portland Parks and Recreation to run an interleague **high school girls basketball division** with two participating teams from each league.



## OLDER ADULT SERVICES

The Milwaukie Center has long served as a key link to resources for older adults and their families in north Clackamas County. While the community was unable to gather as usual during the pandemic, the Milwaukie Center continued its essential Meals on Wheels program to provide vital nutrition and human connection to the community's older residents and homebound adults with disabilities.



### COVID-19 Update

The Milwaukie Center closed following the pandemic, only offering Meals on Wheels and select essential services. These numbers reflect pre- and post-pandemic program participation.



**520**  
Meals on Wheels recipients



**72,298**  
nutrition program meals served



**5,794**  
bus rides



**41**  
healthy aging seminars



**560**  
blood pressure checks



**6,384**  
drop-in activity sessions



- ▶ Powered by more than **900 volunteers**, the Milwaukie Center maintained a tight-knit community through daily activities and services.
- ▶ Prepared and delivered **58,482 meals** to help **520** of our most vulnerable residents continue to shelter safely in place.





## SPECIAL EVENTS

Before the pandemic, NCPRD offered a variety of free and affordable special events for residents to enjoy movies, music, art, culture and holiday fun. After the pandemic, NCPRD will continue exploring ways to safely bring people of all ages together virtually to connect with one another and celebrate our vibrant and diverse community.



### COVID-19 Update

All in-person community events occurred in 2019. These numbers reflect pre-pandemic event participation, plus one post-pandemic virtual event.



**4,700+**  
total event participants



**40**  
hours of community events



**1,260+**  
Movies in the Park attendees



**70+**  
My Little Valentine Dance attendees



**540+** } **36%**  
Winter Celebrations attendees  
increase over 2018-2019 FY



**250+**  
Famous Thanksgiving Dinner attendees



- ▶ Hosted the first Concerts in the Park series before the pandemic started. With more than **1,000 attendees**, this series featured three concerts: bluegrass, 1920s swing and 1980s dance music.
- ▶ Co-hosted the second annual Clackamas On Tap & Uncorked event along with Friends of the Milwaukie Center. More than **900 attendees** celebrated local artisans while helping to raise funds for Meals on Wheels.
- ▶ Transitioned the annual Golden Anniversary Celebration into a **televised event** on the local cable network, combined with home-delivered meals, to continue the tradition of honoring couples who have been together for 50 years.



# VOLUNTEERS

Volunteers are the heart of NCPRD's operations and services. They inspire us with their dedication and positivity, and constantly remind us that everyone can make a difference in the lives of others, especially during times of need. This year was no exception and we're grateful for the many volunteers who dedicated their time, rolled up their sleeves, and masked up to protect our natural areas and be there for our fellow neighbors.



### COVID-19 Update

These numbers reflect pre-pandemic volunteer participation.



**1,670**  
total volunteers



and  
**62,046**  
volunteer hours



**800**  
Milwaukee  
Center  
volunteers



and  
**54,104**  
volunteer hours



**365**  
sports  
volunteers



and  
**6,396**  
volunteer hours



**236**  
event  
volunteers



and  
**809**  
volunteer hours



**269**  
natural area  
volunteers



and  
**737**  
volunteer hours



2019-2020

# FINANCIALS



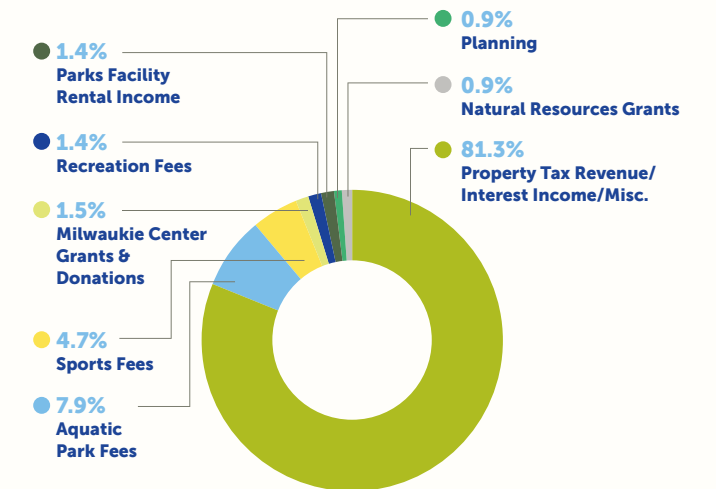


NCPRD is a county service district with a dedicated permanent tax rate of \$0.5382 per \$1,000 of assessed value, which goes toward day-to-day operations, providing recreational programming and social services, and the maintenance of parks and facilities in the District. Additional funding sources include user fees and charges, System Development Charges (SDCs), grants, and other contributions and donations— many of which go toward the development of new projects.

For 23 consecutive years, NCPRD has been awarded the Certificate of Achievement for Excellence in Financial Reporting—the highest form of recognition in governmental accounting and financial reporting.

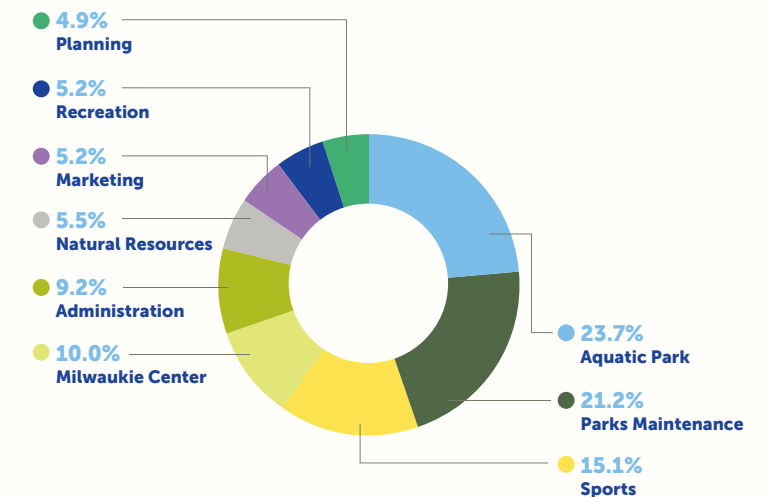
## Revenue by Source

	\$ amount	% of total
Property Tax Revenue/ Interest Income/Misc.	8,077,234	81.3%
Aquatic Park Fees	781,706	7.9%
Sports Fees	471,902	4.7%
Milwaukie Center Grants & Donations	151,455	1.5%
Recreation Fees	135,213	1.4%
Parks Facility Rental Income	140,967	1.4%
Planning	89,863	0.9%
Natural Resources Grants	87,000	0.9%
	<b>9,935,341</b>	<b>100%</b>



## Expenditures by Division

	\$ amount	% of total
Aquatic Park	1,837,478	23.7%
Parks Maintenance	1,641,944	21.2%
Sports	1,169,602	15.1%
Milwaukie Center	780,154	10.0%
Administration	715,949	9.2%
Natural Resources	425,829	5.5%
Marketing	407,628	5.2%
Recreation	401,575	5.2%
Planning	378,491	4.9%
	<b>7,758,650</b>	<b>100%</b>



► Note: numbers are based on 2019–2020 fiscal year audit financials.



## CONTACT INFORMATION

### ▶ North Clackamas Aquatic Park

7300 SE Harmony Rd., Milwaukie  
 (503) 557-SURF (7873)  
[aquaticpark@ncprd.com](mailto:aquaticpark@ncprd.com)

### ▶ NCPRD Administration

150 Beaver Creek Rd., Oregon City  
 (503) 742-4348  
[info@ncprd.com](mailto:info@ncprd.com)

### ▶ Milwaukie Center

5440 SE Kellogg Creek Dr., Milwaukie  
 (503) 653-8100  
[milwaukiecenter@ncprd.com](mailto:milwaukiecenter@ncprd.com)

### ▶ Recreation Programming

(503) 794-8080  
[recreation@ncprd.com](mailto:recreation@ncprd.com)

### ▶ Parks Maintenance

(503) 794-8030  
[maintenance@ncprd.com](mailto:maintenance@ncprd.com)

### ▶ Sports Programming/Fields

**Hood View Park**  
 16223 SE Stadium Way, Happy Valley

**North Clackamas Park Ball Fields**  
 5440 SE Kellogg Creek Dr., Milwaukie  
 (503) 794-3877  
[sports@ncprd.com](mailto:sports@ncprd.com)

### ▶ Field Update Line

(503) 742-4343

## SPONSOR PARTNERS

Thank you to our generous sponsor partners. Your support is invaluable to the strength and vitality of our community.

- ▶ Affordable Classics
- ▶ Bob's Red Mill
- ▶ Chick-fil-A
- ▶ Clackamas Federal Credit Union
- ▶ Cutting Edge Credit Union
- ▶ Dave's Killer Bread
- ▶ Elite Care
- ▶ Great Harvest Bread
- ▶ Company
- ▶ HopsnDrops
- ▶ Kona Ice
- ▶ Lake Road Neighborhood Association
- ▶ Milwaukie Liquor Store
- ▶ New Seasons Market
- ▶ North Clackamas Chamber
- ▶ Olson Bros. Point S
- ▶ Oregon Mt. Hood Territory
- ▶ Starbucks, Milwaukie Marketplace
- ▶ Water Environment Services
- ▶ Willamette View

## Friends of the Milwaukie Center

Thank you to the Friends of the Milwaukie Center, a 501(c)(3) non-profit organization that has been supporting the Center and its programs since 1980 through fundraising and community outreach. The funds raised by the Friends help support class scholarships, client assistance fund, Meals on Wheels, bus transportation, events, special projects and the newsletter.

And a special thanks to photographer **Hamid Shebata Bennett** for providing many of the photographs seen throughout this report.

# HOW TO STAY CONNECTED

- ▶ Visit a park or facility
- ▶ Participate in a program or class
- ▶ Attend community events
- ▶ Volunteer
- ▶ Sign up for the Outside Insider e-newsletter at [ncprd.com](http://ncprd.com)
- ▶ Read and share our most recent news at [ncprd.com](http://ncprd.com)
- ▶ Share your thoughts and feedback or ask a question by emailing [info@ncprd.com](mailto:info@ncprd.com)
- ▶ Follow us on social media

• @NCPRD   



Thank you for making NCPRD such a vibrant,  
essential part of our community.

For more information, visit us online at [NCPRD.com](http://NCPRD.com).



Discover your fun  
at [NCPRD.com](https://www.ncprd.com).